



Call and Deliver Phase 2 Induction Exercise

CONFIRMATION BRIEF

20 Apr 2018

PROJECT TEAM

Thomas Devine - Exercise Team Lead

James Knowlton - Programmer

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EXERCISE: Call and Deliver Phase 2 – Induction (CDPII)

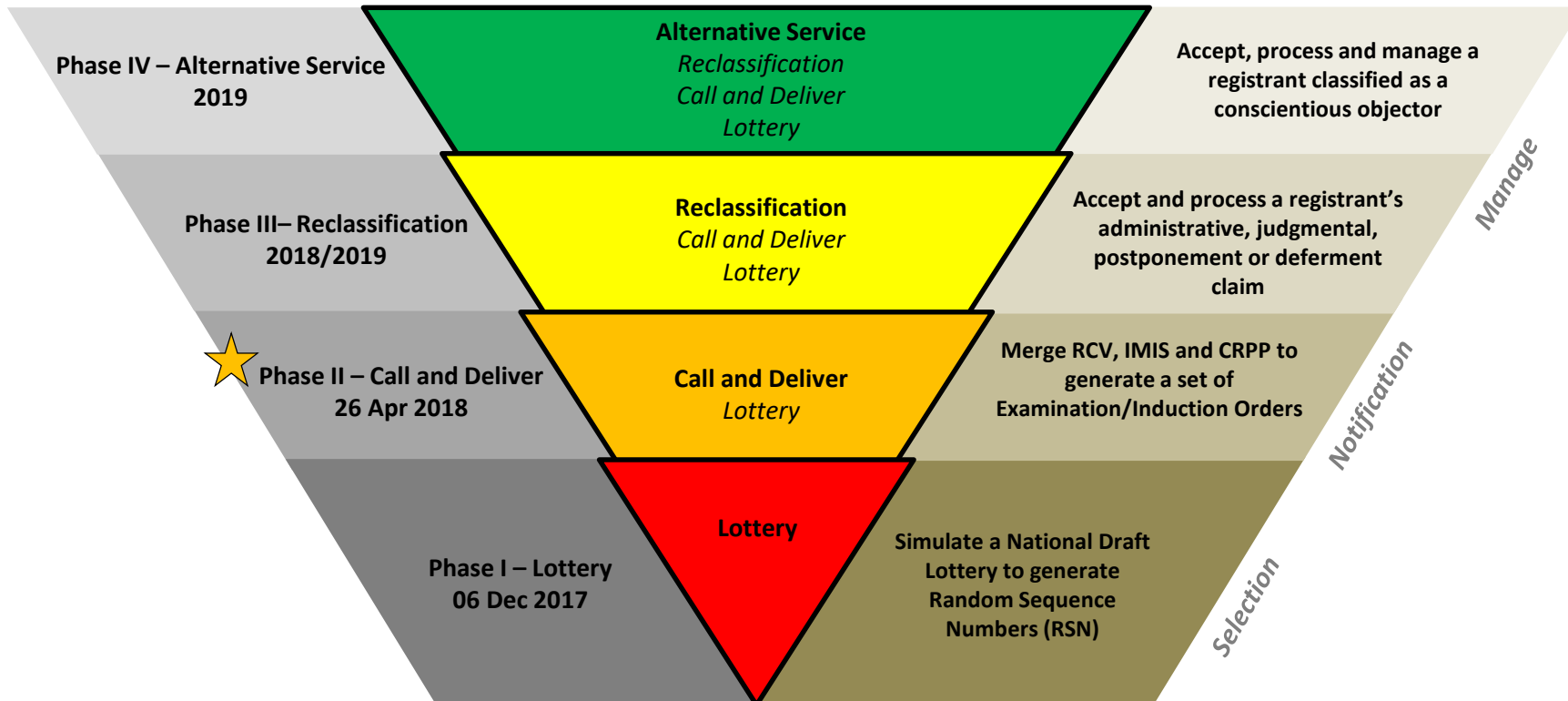
4/20/2018

Exercise Program

TWO-YEAR EXERCISE PLAN

CRPP CORE FUNCTIONS

GOAL



CRPP Functionality

*Employee Logon / Employee Management / Internal Tables / Registrant Lottery / **Induction (Call and Deliver)** / Registrant Reclassify / Alternative Service MEPCOM / Registrant Self Service / Alternative Service Self Service / Employer Management*

Purpose. Develop a two year exercise program that will serve as an operational capability assessment of CRPP; enable the Agency to fulfill its primary mission.

- To be prepared to provided trained and untrained personnel to DoD in the event of a national emergency; and
- To be prepared to manage a non-military program for men conscientiously opposed to military service

Method. Conduct a series of limited scale exercises that build upon the Core Functions of CRPP.

Endstate. A fully capable CRPP system.



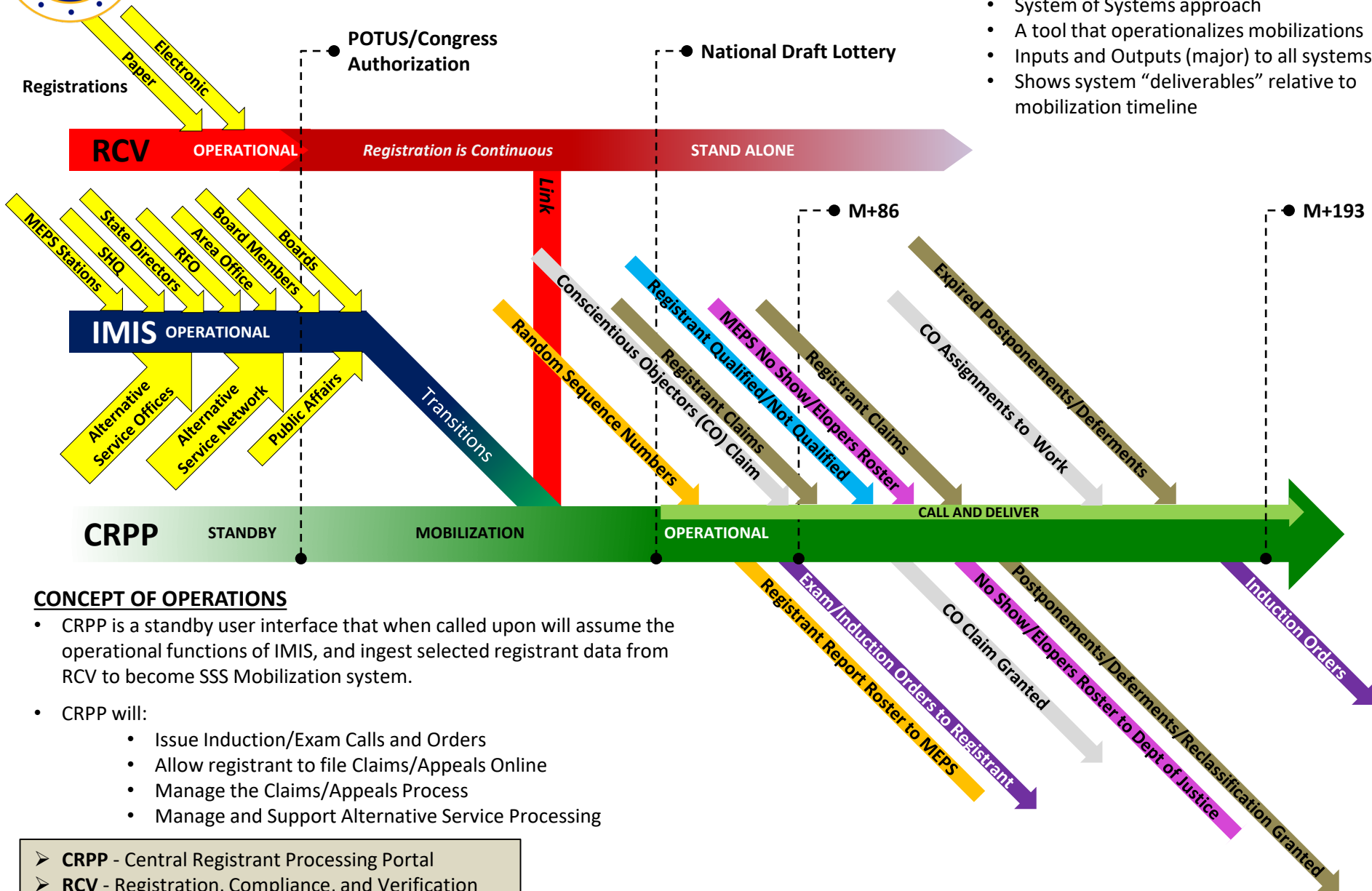
EXERCISE: Call and Deliver Phase 2 – Induction (CDPII)

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Business/As-Is Requirement

NOTES

- System of Systems approach
- A tool that operationalizes mobilizations
- Inputs and Outputs (major) to all systems
- Shows system “deliverables” relative to mobilization timeline



CONCEPT OF OPERATIONS

- CRPP is a standby user interface that when called upon will assume the operational functions of IMIS, and ingest selected registrant data from RCV to become SSS Mobilization system.
- CRPP will:
 - Issue Induction/Exam Calls and Orders
 - Allow registrant to file Claims/Appeals Online
 - Manage the Claims/Appeals Process
 - Manage and Support Alternative Service Processing

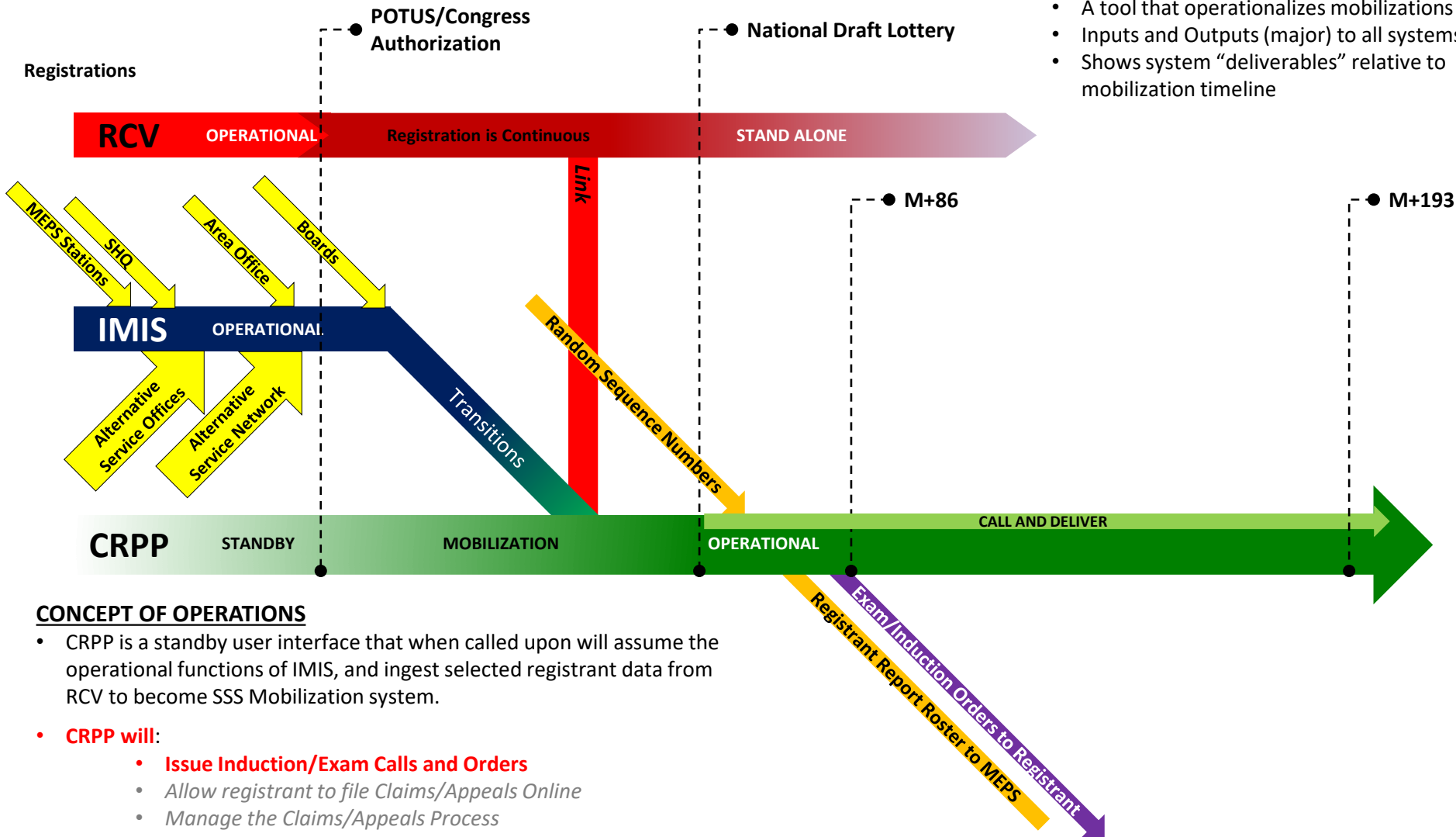
- CRPP - Central Registrant Processing Portal
- RCV - Registration, Compliance, and Verification
- IMIS - Integrated Mobilization Information System



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Project Overview

ETL: Thomas Devine

Exercise Summary

- The Operations and Information Technology Directorate (OP/IT) will complete an Operational Capability Assessment (OCA) exercise of the Central Registrant Processing Portal (CRPP). The OCA consists of a series of events culminating in a one day exercise at the end of April 2018.
- No later than **26 April 2018**, OP/IT will execute the CDPII exercise to demonstrate CRPP’s capability to generate notification Orders (SSS Form 233/Examination and SSS Form 262/Induction) directing selected Registrants to report for military examination and screening.

Admin

- NHQ Instruction signed 26 Feb 2018
- CRPP Action Tracker
 - SharePoint: IT/Project Management/CRPP Project – 2018

Project Work Load To Date

- Number of Week:** 11
- Number of Hours:** 1166
- Verify and validate 10 Use Cases
 - 1.6 View Induction/Exam Call Management Menu
 - 1.4 View Previous Call
 - 1.1 Enter new Call Criteria
 - 1.2 View Projected Call Results
 - 1.3 Submit Final Call
 - 1.4.1 View Call Details
 - 1.3.1 Download Orders Print File
 - 1.3.2 View/Print Call Summary Report
 - 1.3.3 View Call Results
 - 1.3.4 View MEPCOM Delivery File
- Link CRPP to RCV

POA&M

	FEB				MAR				APR				MAY			
	Wk 1	Wk 2	Wk 3	Wk 4	Wk 1	Wk 2	Wk 3	Wk 4	Wk 1	Wk 2	Wk 3	Wk 4	Wk 1	Wk 2	Wk 3	Wk 4
Exercise																
Programming																
Test & Evaluation																
Meetings																



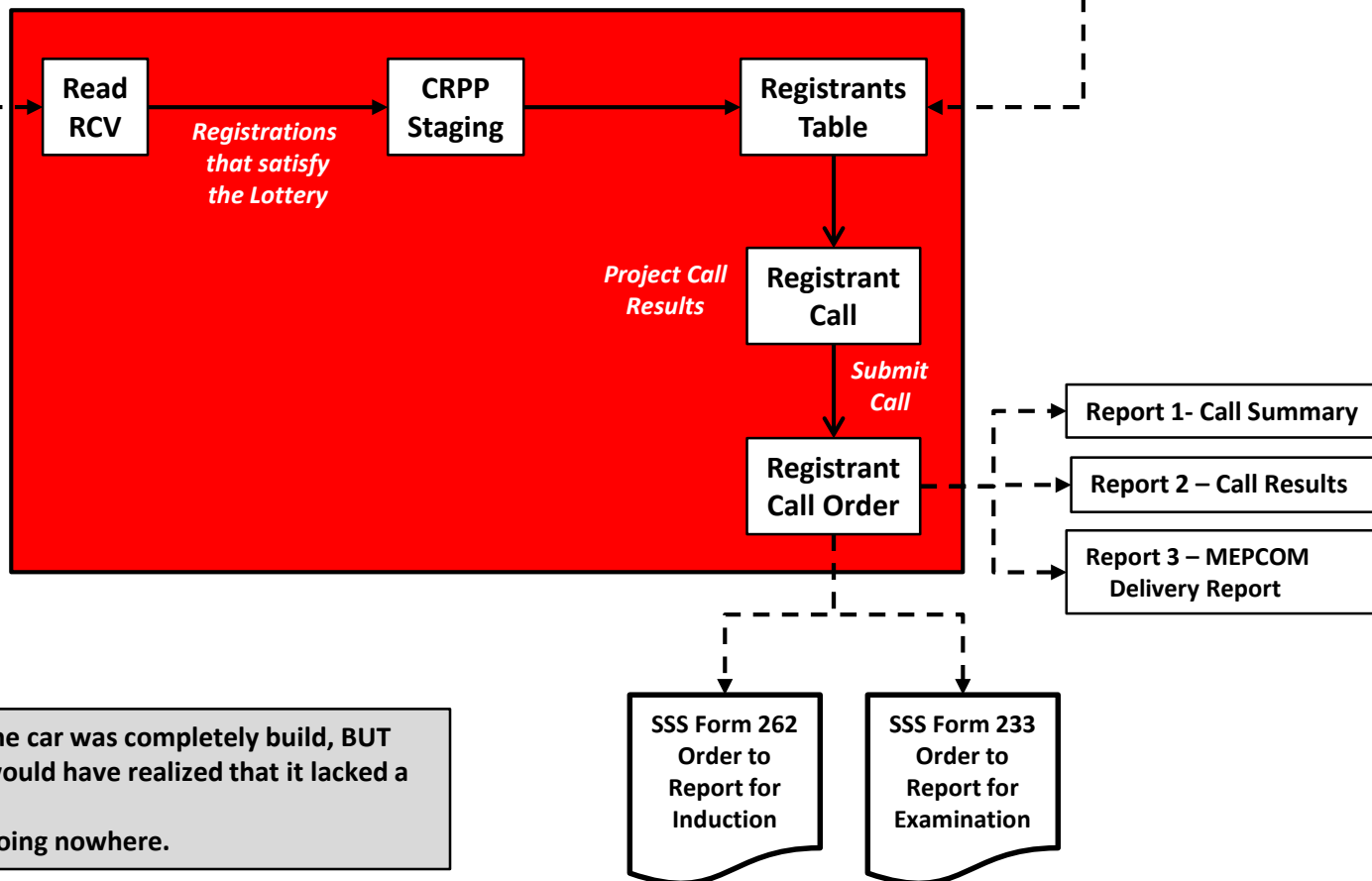
Project Overview

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Graphical User Interface

Database Programming (Did not Previously Exist)



ANALOGY – From all appearances the car was completely build, BUT had you looked under the car you would have realized that it lacked a transmission.

This car was going nowhere.



EXERCISE: Call and Deliver Phase II – Induction (CDPII)

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Execution Timeline

Assumptions

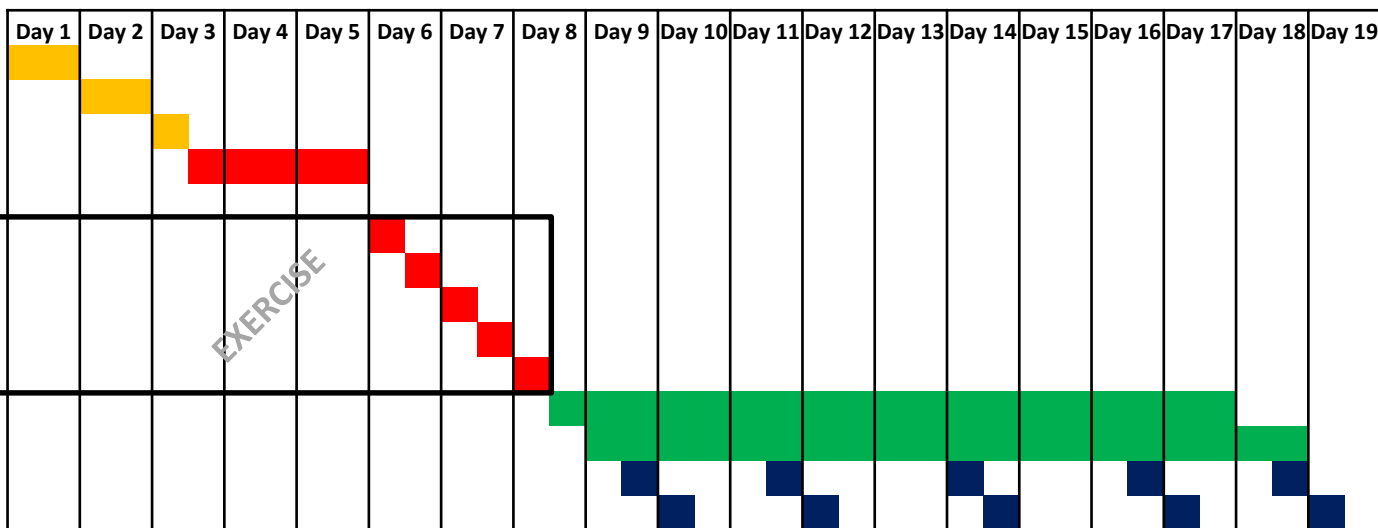
- DoD Call for 100K
- SSS will sent 500K Orders to Report for Induction/Examination (one page)
- DMC systems working a high level – all machines are operating at the same time with additional personnel

1.0 Lottery

- 1.1 Conduct a National Draft Lottery
- 1.2 Verify National Draft Lottery Results
- 1.3 Validate Results in CRPP
- 1.4 Registrant Transfer

2.0 Call and Deliver

- 2.1 Establish Order of Call in CRPP
- 2.2 Orders Generation
- 2.3 Review Induction/Examination Orders
- 2.4 Review MEPCOM Delivery Report
- 2.5 Transfer Orders to DMC
- 2.5.1 Orders Printing
- 2.5.2 Orders Inserting
- 2.5.3 Palletizing
- 2.5.4 Deliver to Post Office



Notes

- **1.4 Registrant Transfer**
 - Data transfer of all Selection Groups, assigned an RSN, from RCV to CRPP
- **2.2 Orders Generation**
 - Will generate a Portable Document File (PDF)
 - File size will be in excess of 2gb in size
- **2.5 Transfer Order to DMC**
 - DMC will be able to access CRPP to download the file for Printing



EXERCISE: Call and Deliver Phase II – Induction (CDPII)

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Significant Issues

2nd and 3rd Order Effects

Improve data integrity with in RCV

What's the threshold for error acceptance?
Almost 50% of Inductees WILL NOT receive Reporting Orders.

- **Mailing Address**
 - GOA estimates 30-40% (608-811k) of 20 year-old mailing address in RCV are stale (have not been updated)
 - Results will be massive Undeliverable/Returned to Sender
 - Create a business process for reconciling stale or bad mailing addresses
 - Model the Compliance Program which has a <5% return mail rate
 - Missing or bad data (i.e Nulls)
 - Overseas
- **Social Security Account Numbers (SSAN)**
 - Approximately 5% (73k) of 20 year-old registration in RCV do not contain a SSAN
 - Potential for duplicate notification
 - "Fair and Equitable"

RCV

32 CFR
1615.4(a) Duty of persons required to register. *To complete the registration process* by a method prescribed by the Director of Selective Service and to record thereon his name, date of birth, sex, **Social Security Account Number (SSAN)**, current mailing address, permanent residence, telephone number, date signed, and signature ...

32 CFR
1618.74 Transmission of Orders and Other Official Papers to Registrant. Personnel of the Selective Service System will transmit orders or other official papers addressed to a registrant by **handing them to him personally or mailing them to him to the current mailing address last reported** by him in writing to the Selective Service System.

- **MEPCOM/MEPS**
 - Command capacity range from 12,000 to 18,000 per day
 - Individual MEPS capacity vary by location
 - MEPS Work Schedule
 - Effects Registrants report time and date
 - No current MOU/MOA to exchange types of data

What do we want MEPCOM to provide back to SSS.

RFI

Need Exercise Program to continue to flush out and refine before engaging MEPCOM

**EXERCISE: Call and Deliver Phase II – Induction (CDPII)**

ETL: Thomas Devine

Significant Issues

Changing the business process changes the Manuals and CRPP

- **Lottery**
 - Initial Lottery will span multiple birth years (365 vs 366)
- **Cold Start**
 - Initial induction/examination will not have Volunteers or Postponements
 - Aspects of CRPP are based off of the premise that there is ongoing lottery and induction operations.
- **Various CALL Types**
 - Tested for potential future requirements
 - Males before Females
- **Induction/Examination Orders**
 - SSS Form 262 and 233 need to be reviewed, refined and updated in the system
 - Amplifying information (Phone Number - website)
 - Attaching additional Forms – Form 8, 262P, and 233P
 - Previously the SSS Form 9 covered Postponements, Reclassifications, and Deferments
 - Return Address
 - Local Board Address was changed to the Region Headquarters
- **Designated Assembly Points vs Area Office vs MEPS**
 - Where do we want Registrants to report?
 - Designated Assembly Point can be a bus or train station.

Business Process

**What needs to be include with the Orders?
Where should they report and when?**

Exercise Program **CRITICAL to ensuring minimum system functionality and identifying business process and capability gaps.**

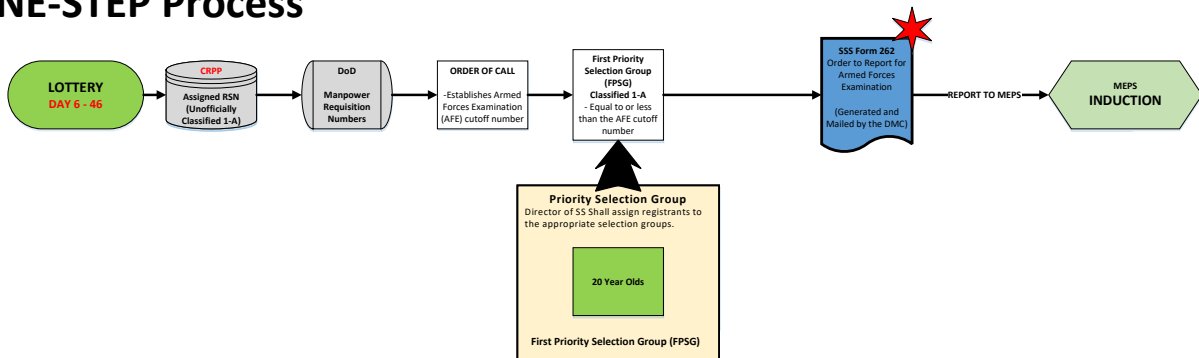


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Looking Ahead

Conventional Registrant Induction ONE-STEP Process



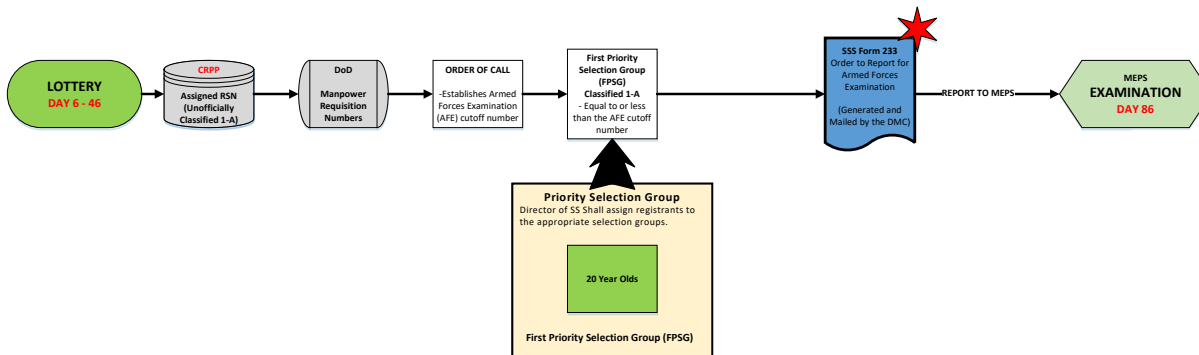
Call and Deliver Phase II Induction (Iteration 2)

Before any work on CRPP can be performed, an exercise emulator must be created to simulate MEPCOM, Area Offices and Local Boards.

Remaining Work for Phase II
 Emulator - 60-90 days
 MEPCOM Processing – 180-210 days

Call and Deliver Phase III Deferment & Reclassification

Conventional Registrant Examination/Induction TWO-STEP Process (Time-Phased Response)





**Call and Deliver Phase 2
Induction
Exercise**

QUESTIONS

20 Apr 2018